



Include this completed form in your package with the items
you are submitting to the Mocatta Bullion USA Jewelry Recycling Program

Name: _____

Address: _____

Email: _____

Phone #: _____

Items Included in Package (please list all items with a brief description):

If the items enclosed do not meet our requirements or minimum, do you want them returned to you? Please note, if "YES" you will be invoiced \$6 for USA return shipping Y / N

Terms & Conditions:

Mocatta Bullion USA only accepts solid sterling silver, gold, platinum & palladium (any karat from 10k-24k). Mocatta Bullion USA does not accept stainless steel, titanium or any other metals at this time. Gold fill or gold plated items are not eligible for perks, discounts or store credit. Any items received for the recycling program will be tested for quality verification within 2-3 business days. PLEASE BE AWARE: IN ORDER TO TEST THE QUALITY OF METALS, JEWELRY MAY NEED TO BE CUT INTO OR THE SURFACE MAY BE SCRATCHED. By sending in or dropping off any items, you are consenting to this. If item(s) do(es) not meet the recycling program requirements, the item(s) will be returned to the participant, or disposed of upon the participants return refusal. Participants are responsible for all shipping & handling costs if electing to receive any items back. Mocatta Bullion USA does not claim responsibility for packages during mail transit. Mocatta Bullion USA is not responsible for items lost or damaged during shipping. If the participant's item(s) meet the recycling program requirements, a payment will be arranged. Otherwise seller may elect discount or store credit to Mocatta Bullion USA. Discount or credits will be given to the participant in the form of a code sent to the email provided above. The discount code can be used in store or online. The discount will be dependent on the type, weight and quality of items. Please see the Jewelry Program Calculator for more information.

By signing your name below, the participant agrees to all Terms & Conditions:

Print & Date: _____

Sign: _____

THIS PAGE IS FOR STAFF ONLY

Product Intake & Eligibility

Order# _____

Item	Metal	Markings	Metal (Test & Weight)	Gemstones (Count & Size)	Eligible ✓ / X	Store Credit (per item)	Accepted ✓ / X
Notes:						Incentive Total:	

FOR STAFF ONLY (Initial & Date)

1. Order Created/Email Sent _____

2. Customer Contacted _____

3. Completed _____